

CancerCare Manitoba Achieves Highest Accreditation Level from Accreditation Canada

By CCMB Public Affairs Communications

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CancerCare Manitoba (CCMB) has once again been accredited with exemplary standing, which is the highest level of performance from Accreditation Canada.

Accreditation Canada is an independent non-governmental organization that operates globally as an affiliate of Health Standards Organization.

CCMB achieved exemplary standing from Accreditation Canada in 2011 and 2015. In 2019, CCMB was evaluated against 946 national standards and passed with 99.6 per cent compliance and achieved 100 per cent compliance on Required Organizational Practices. These are the highest levels achieved by CCMB to date. CCMB was commended for its ongoing work in maturing the quality and safety agenda and for continuing to bring the voice of patients and family into its client- and patient-centred approaches.

"This is a significant accomplishment for CancerCare Manitoba and for Manitobans who can have confidence to receive cancer treatment in the province," said Dr. Sri Navaratnam, President and CEO of CancerCare Manitoba. "Manitobans can be assured they will receive the best evidence-based, safe and high quality cancer care."

CCMB is participating in the Accreditation Canada Qmentum accreditation program. The Qmentum program is a four-year cycle of assessment and improvement which helps organizations assess all aspects of their operations—from board and leadership, to care and services, to infrastructure. CCMB hosted Accreditation Canada surveyors from November 17-22, 2019. Seven cancer service delivery sites were assessed by the surveyor team during the onsite survey.

"CancerCare's exemplary standing is a result of the strong commitment from the board of directors, leadership team and staff," said Navaratnam. "We collaborate with many stakeholders across Manitoba to deliver services and we would like to thank them all for helping to achieve this accreditation standing."

CCMB will continue to work on strengthening its quality improvement efforts by participating in the Accreditation Canada program.

The Accreditation Canada report is available on the CCMB website at www.cancercare.mb.ca (/sites/default/About-Us/corpor ate-publications/).

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