

COVID-19 Program and Service Changes: CancerCare Manitoba Patient and Family Support Services and Psychosocial Oncology

See below for information regarding:

- Ongoing supportive care services that are continuing, but may be delivered in a different manner.
- Education and support programs, which have been cancelled or are on hold as part of Manitoba’s response to COVID-19.

CCMB Patient and Family Supportive Care and Counselling Services – *continuing to be offered*

Counselling Services (Psychosocial Oncology)	
Counselling for patients and families	<ul style="list-style-type: none"> • Telephone and virtual counselling is available for patients and family members. • Any patients with urgent counselling needs are asked to call 204-787-2109 or 1 (866) 561-1026. • Patients and family members are encouraged to consider online virtual support groups, as all our groups are currently offered virtually.

Patient & Family Support Services	
Supportive Care Program	Service Delivery
Nutrition Services	<ul style="list-style-type: none"> • Dietitians are providing patient appointments by telephone. • Dietitians are available Monday to Friday at 675 McDermot Avenue. • A Dietitian is at the St. Boniface site on Monday and Thursday. • A Dietitian is at the Victoria General Hospital site on Wednesday.

Speech Language Pathology	<ul style="list-style-type: none"> • <u>Only booking in-person appointments for :</u> <ul style="list-style-type: none"> -patients requiring urgent voice prosthesis (TEP) management -new patients who have had a total laryngectomy • Assessment, treatment and education is being offered by telephone when possible for : <ul style="list-style-type: none"> -patients on treatment -patients referred for swallowing (dysphagia) assessment • Patients can be seen for urgent swallowing (dysphagia) assessment in coordination with their CCMB physician appointment.
Breast & Gyne Cancer Centre of Hope	<p>Breast & Gyne Cancer Patient & Family Educators</p> <ul style="list-style-type: none"> • Providing education as needed by telephone
Patient and Family Resource Centre	<ul style="list-style-type: none"> • Temporarily closed

CCMB Patient and Family Supportive Care Services - *events cancelled and programs on hold during COVID-19*

PATIENT AND FAMILY SUPPORT SERVICES and PSYCHOSOCIAL ONCOLOGY	
Event/Program	On Hold or Rescheduled
National Young Adult Cancer Conference (May 21-24)	Rescheduled to 2021 as a virtual event.
Guardian Angel Caring Room	Closed - wigs and headwear are not available at this time.
Look Good Feel Better Workshops	On hold - no longer offering workshops across Canada.
Nipple/Areola Tattooing after Breast Reconstruction	On hold until further notice.
Physiotherapy program	<ul style="list-style-type: none"> • On hold - all Physiotherapy services are on hold. • Six Week Physiotherapy Cancer Rehabilitation program postponed. • Research Study on Balance, Agility and Strengthening Exercise (BASE) is delayed for a year.
Patient Education – Group Sessions	Group sessions are offered virtually.
CCMB Support Groups	All support groups are being offered virtually.

Moving Forward after Cancer Wellness	On hold until further notice. Reh-Fit Centre is closed.
Yoga and Cancer sessions	On hold until further notice.
Expressive Art Therapy	Offered virtually.
Brain Fog education	Offered virtually.
Music to My Ears	Cancelled onsite musicians.
Navigator Newsletter	Available online.